



## Changes for 2018

**Q. What is going on?**

A. The Georgia Download Destination (GADD) library consortium is proud to announce a new partnership with RBDigital, (Recorded Books Digital) a vendor of e-books, e-audiobooks, and e-magazines.

**Q. Are all Georgia public libraries affected?**

A. Only public libraries that are members of GADD will be affected. Go to: <https://gadd.overdrive.com/> and click on "sign in" for a list of current GADD members.

**Q. How can I find out more about RBDigital?**

A. Feel free to go to their website: <http://rbdigital.rbdigital.com/>

**Q. Why is there a change?**

A. Beginning Feb 6, 2018, GADD will switch from OVERDRIVE to RBDigital in order to provide libraries with a more cost efficient way to provide patrons with more electronic books, magazines and audiobook content.

**Q. When will the change take effect?**

A. Starting January 1st, 2018, all OVERDRIVE holds will be suspended. Starting on February 6th, 2018, patrons will be able to place new holds on RBDigital.

**Q. What will happen to my holds?**

A. Any holds on not filled on Overdrive (old system) by January 1, 2018 will not be transferred over and will need to be recreated on the RBDigital (new system).

**Q. When can I put things on hold again?**

A. Beginning February 6th, 2018, you will be able to start placing new holds on RBDigital.

**Q. What titles will be available on the new system?**

A. While publishers still determine the availability of titles in electronic format, GADD will continue to purchase thousands of new and popular bestsellers in e-book, e-magazine and e-audiobook formats.

**Q. Which devices will work with RBDigital?**

A. Please see the compatibility matrix on the reverse side for a list of devices.

**Q. What if I still have questions?**

A. Please feel free to call your local library if you have any questions. You can also contact RBDigital at 877-772-8346, M-F 7:30am to 6:30pm or email: [yoursupport@recordedbooks.com](mailto:yoursupport@recordedbooks.com).

Thank you for your patience.

## RBDigital DEVICE COMPATIBILITY MATRIX

If you have this type of device..	Books	Audiobooks	Magazines
<b>Android Incl. Pixel Tablet</b>	RBDigital App	RBDigital App	RBDigital App
<b>Chromebook with OS 53 or higher and compatible with Android.</b>	RBDigital Android App from the Google Play store.	RBDigital Android App from the Google Play store.	Use RBDigital in a web browser (IE, Chrome, or Firefox)
<b>Chromebook with OS 52 or older</b>	<i>not supported</i>	<i>not supported</i>	<i>not supported</i>
<b>iOS</b>	RBDigital App	RBDigital App	RBDigital App
<b>Kindle Fire/HD or newer with a color screen</b>	RBDigital App	RBDigital App	RBDigital App
<b>Kindle Paperwhite/ Oasis/ Voyage (Any Black and White Model)</b>	<i>not supported</i>	<i>not supported</i>	<i>not supported</i>
<b>Mac</b>	RBDigital Desktop – Adobe Digital Editions	RBDigital Media Manager for Mac	Use RBDigital in a web browser (Safari, Chrome, or Firefox)
<b>All Nooks with a color screen after Nook HD (2013 and newer) except the ones below</b>	RBDigital Android App from the Google Play store.	RBDigital Android App from the Google Play store.	RBDigital Android App from the Google Play store.
<b>Nook Color/Simple Touch (all versions) /Glowlight (all versions)/Nook 1</b>	<i>not supported</i>	<i>not supported</i>	<i>not supported</i>
<b>Nook Simple Touch</b>	<i>not supported</i>	<i>not supported</i>	<i>not supported</i>
<b>Windows</b>	Use RBDigital in a web browser (IE, Chrome, or Firefox)	RBDigital Media for Windows	Use RBDigital in a web browser (IE, Chrome, or Firefox)